

Viper Shot Blasting Services Ltd

Quality Policy Statement

This policy meets the requirements of ISO 9001:2015 specification for Quality policy statements. This document covers all aspects related to Quality and applies to all the company's operations. It will be communicated to all persons under the control of the organisation, will be available to all interested parties and will be regularly reviewed.

To meet our purpose, we will:

- Provide products and services of a quality which meet the current and future needs of our customers. Our customers are the key focus of our efforts; we are committed to continuous improvement, increasing the value of our products and services to them. This is addressed through the formal issue of specific management objectives.
- Implement and maintain a system to address customer and applicable statutory and regulatory quality management system requirements.

The company shall progress towards meeting quality objectives through:

- Providing an environment that ensures a Quality first approach.
- Developing our personnel to continually succeed through training, development, and experiences.
- Develop quality focused procedures and work instructions to ensure the future quality of our product.
- Use Objectives and Key Performance Indicators that drive responsible decision making for internal and external stakeholders.
- Ensuring the review of this document at planned intervals and set objectives for on time delivery, quality performance and adherence to budgets which will deliver and enhance the service and products offered to our customers. Our performance will be measured at set intervals and reviewed for effectiveness during annual management reviews.

Ben Northedge
Director of Viper Shot Blasting Services Ltd